



COOKIES POLICY

Cookie Policy

In this Cookie Policy, you can find information on the cookies we use.

1. What is a cookie?

A cookie is a small datafile that is saved on your computer, tablet, or mobile phone - cookies are processed and stored by your web browser. They can be used for a range of different purposes, such as customising a website for you, helping you navigate a website, improving the website experience, and storing your preferences and login information.

2. Consent

Komplio only use strictly necessary cookies on our website and Komplio's Assisted Compliance Platform, which does not require your consent. The use of functional, statistical, and marketing cookies requires your consent. Komplio does not use functional, statistical, or marketing cookies.

3. Why do we use strictly necessary cookies on our website?

Komplio use cookies to enable you to browse our website and use the features in Komplio's Assisted Compliance Platform by checking if you have a valid login session. Komplio also uses cookies to make the Komplio support chat work and restore your message history.

4. First- and third-party cookies

Cookies can be classified as first-party or third-party cookies. First-party cookies are placed on your device by our website domain. Third-party cookies are placed on your device by third-party website domains.

5. Rejection and deletion of cookies

You can always reject cookies on your computer, tablet, or phone by changing your web browser settings. It depends on the type of web browser where you can find these settings. Please be aware that restricting cookies may impact the use of a website.

You can also delete cookies that your browser has stored.

If you want to change your web browser settings or delete cookies that your browser has stored, please follow your web browsers instructions.

6. Do you have any questions?

If you have any questions concerning our Cookie Policy, please contact Komplio at

COOKIES POLICY



help@kompl.io.

7. Which cookies does Komplio use and for which purpose?

Strictly necessary cookies			
Strictly necessary cookies are essential to enable you to browse our website and use the features in Komplio's Assisted Compliance Platform. Without these cookies, the website and platform will not be able to work properly.			
Name	Provider	Purpose	Expiry
*.auth0.is.authenticated	www.auth0.com	This cookie is created when you login to Komplio. It does not contain any information. If the cookie is present the system will check if you have a valid login session. If the cookie is not present, you will be presented with a login screen to create a new login session.	1 day
crisp-client/*	www.crisp.chat	One or more cookies that are required so that the chat works and can restore your message history. Without those cookies, you would create a new chat session every time you write. Note that we do not set any tracking cookie, all the cookies with the prefix crisp-client/ are used for technical or chat box service purposes only.	6 months